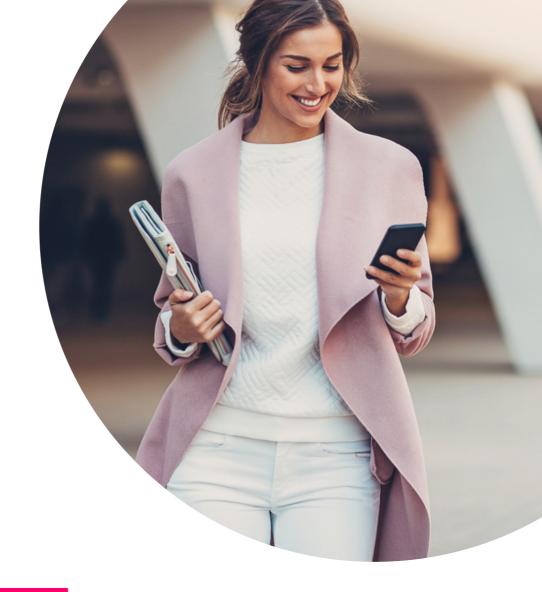


ONBOARDING

SURVEY







WELCOME TO

CREWMOJO

Enabling performance experiences to be designed and delivered in days not months.

Use these templates for inspiration or as a starting point for your own system. When you need to automate and scale the process, each template is ready to go in the Crewmojo platform.

Take a personal tour of Crewmojo.

Welcome to the our Onboarding Survey.

We are keen to hear about your recruitment and onboarding experience as we are always seeking to make things better. We are particularly interested in how our candidate and new starter experience made you feel and would love your thoughts on what we missed or could do differently to make it top notch!

INITIAL CONTACT

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INITIAL CONTACT

What would be your preferred method of initial contact? Phone Email Text LinkedIn	
How could we have improved the initial contact or reach out when we first connected with you?	
INTERVIEW PROCESS	
How many interviews and conversations did we have with you in the process? Was it too much or too little?	
With each interview, did we provide adequate time with our team? What would be ideal for you?	

INTERVIEW PROCESS

Was the timing between interviews sufficient or too long? Sufficient Too long Other	
Were the interviews valuable and constructive?	
Were you given sufficient time to ask questions and give feedback during each interview?	
How can we improve the interview process for each candidate?	

OFFER PROCESS

How quickly where you made an offer in the offer post final interview?
 Same day The next day? Within a few days? Within 1 week? Within 2 weeks? Longer than two weeks? Not sure Other
Do you feel you received your contract for your new position promptly after your verbal offer? What is an ideal timeframe for you?
Did the offer have the correct details and everything you needed?
○ Yes ○ No
Other

OFFER PROCESS

Were you easily able to contact us throughout your experience? Yes No Other	
Did you receive all the information you needed about our organisation and your role during the offer process?	
How can we improve our offer experience for future candidates?	8

WE'RE LISTENING

We'd appreciate you sharing your insights into how we'veworked with you during your onboarding process.

ONBOARDING PROCESS

Were you provided with accurate information during the onboarding process? If no, what would you like to have received?



Did someone get in touch before your first day to let you know about start times etc?



Other	

Did you receive your laptop in time to set-up for your first day?

Yes

No
Other

Were your systems setup and easy to access?	8
YesNoOther	
Did you find your onboarding pack useful? Is there anything not in your pack would have been good to get?	ck that
Did someone connect with you on the morning of the first day and were you aware of what induction sessions you needed to attend?	
What were your induction sessions like?	

Did you have enough support during your onboarding process? What else could we have done? Were you told who your people guide was and did they connect with you? If so, how did that go? Were any questions you had in your first day/week answered in detail and promptly? Yes O No Other

How were you onboarded to your first client and how did that go?



Do you have a clear understanding of our culture and values as an organisation?



How can we improve our onboarding experience for candidates in the future?



OVERALL

Has your experience of our organisation matched your expectations?
YesNoOther
Do you have a good understanding of what's expected in your role?
YesNoOther
Were there any aspects of the role, interviews, onboarding or our organisation that were unclear throughout the process that you had to ask for clarification on? Did we respond clearly and accurately?
What was your favourite part of the onboarding experience?

What was your least favourite part of the onboarding experience?



Would you recommend our organisation as a great place to work?



Do you have any further comments about your experience?





EXPLORE MORE

Building a world-class performance culture is made easy with our template library and pre-designed employee experiences.

Templates:

- One-on-one templates
- Performance review templates
- Role descriptions
- Goal templates
- Survey templates
- Engagement surveys
- and more

Experiences:

- Onboarding new employees
- Goal setting & alignment
- Growth plans & coaching
- Skill tracking & development
- Feedback & recognition
- Stay interviews
- Performance reviews
- Exit surveys & interviews
- and more

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